TRÁS-OS-MONTES E ALTO DOURO HOSPITAL CENTRE

The Pandemic context did not stop innovation in the CHTMAD Hospital Centre. The CHTMAD Hospital Centre has integrated the Connect 3.0 service to optimize contracts with lots.

ENTITY

The Trás-os-Montes e Alto Douro Hospital Centre (Centro Hospitalar Trás-os-Montes e Alto Douro, EPE - CHTMAD) has been working with Vortal for several years and in 2020 renewed the contract for 36 months, strengthening confidence in the public procurement platform.

This Hospital Centre provides differentiated health care covering some districts in the north of Portugal. The service of supply and logistics of this hospital center guarantees all the procurement procedures aligned with its mission of providing quality health care.

The CHTMAD is also committed with ensuring transparency in all the procedures as well as promoting competition.

PROJECT SCOPE

VORTALconnect 3.0, a flexible solution that allows the compatibility of the communication between multiple systems, was implemented in CHTMAD. This system allows a full communication between the ERP and the VORTALhealth platform in an intuitive way and using communications between webservices.

The integration model is evolving according to the needs of the National Health System entities and this case is an example.

The implementation of the project has guaranteed the total dematerialization and integration of the procedures carried out by the contracting entity, since all the procedure data is integrated in both systems, and considerably reducing the administration required in the Purchasing teams.

It is expected thus that other entities of the National Health System will want to implement VORTALconnect 3.0 given its advantages.

OBJECTIVES

Due to the high number of procedures and contracts with lots, the Hospital Centre had to manually enter the data for the items they need to purchase, as well as the bids received from suppliers, in both systems.

One of the objectives was to eliminate this redundant administrative task and make the information available in both systems at any time, with a single registration, whether it was entered by the contracting entity or the supplier.

It was possible to integrate all types of procedures (with the exception of acquisition procedures under framework agreement) from the ERP to VORTAL and the proposals from VORTAL to the ERP, including contracts with lots and specific additional requirements such as brand, VAT, cdm code, among others.

In addition to fast and secure sending between systems, the messages respect the entity's parameterization rules at VORTAL.

RESULTS

REDUCTION OF EFFORT IN ADMINISTRATIVE TASKS

MINIMIZATION OF ERRORS BY MANUAL DATA ENTRY BETWEEN ERP, VORTAL AND CONSEQUENTLY BASEGOV PLATFORMS

SIMPLER, FASTER AND MORE AGILE PROCESS

DATA COMPATIBILITY AND CENTRALIZED MANAGEMENT OF THE PROCESS

STRENGTH AND HIGH AVAILABILITY OF A SOLUTION CONTINUALLY EVOLVING

INFORMATION SECURITY: AUTHENTICATION; ENCRYPTION; USER/COMPANY AUTHORIZATION; ERROR VALIDATION

INFORMATION TRACEABILITY

"The Connect 3.0. service in Public Procurement has been an asset in achieving the objective of optimizing the value chain of the CHTMAD Procurement and Logistics Service. It has mitigated the human error in the registration of procedures in two different systems. Besides, it has also allowed a reduction in the time spent by employees on the tasks required to carry out public procurement procedures.

In this way, it was possible to increase efficiency gains and effectiveness in public procurement procedures, given the high number of processes per year and the inherent complexity, as well as to eliminate redundant tasks, which should be extended to all types of procedures provided for in the Código dos Contratos Públicos (Public Procurement Law), including contracts concluded under framework agreements, which represent a large part of the procedures developed by the CHTMAD."

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Maria João Meneses
Procurement Director, CHTMAD

"The experience of processing public procurement procedures through Connect 3.0 is an added value for the service, as it allows the processing to be faster, particularly in the introduction of lots on the Vortal platform, and then the automatic availability of bids via Vortal to the ERP of CHTMAD."

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